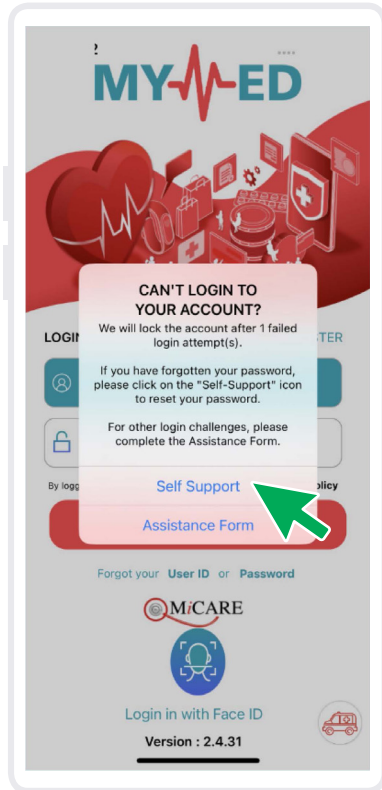


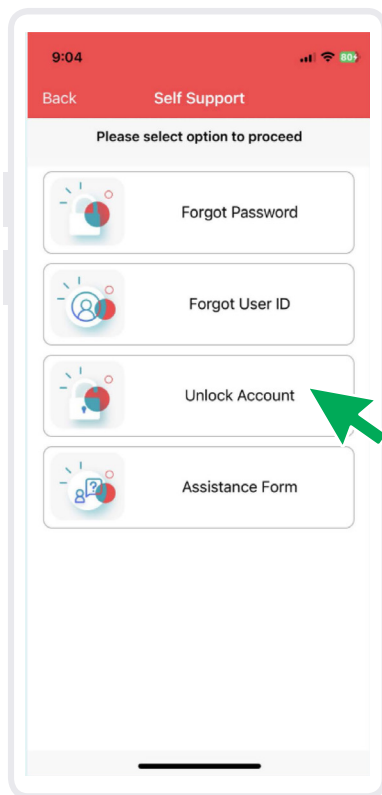
MyMed Mobile Guide: **Unlock Account**



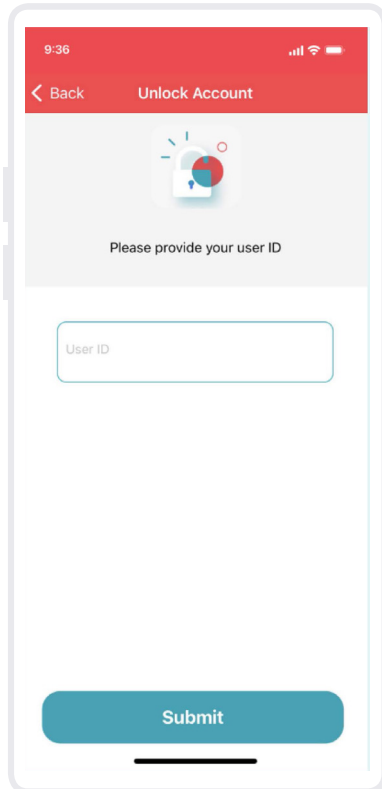
Open the app and navigate to the **“Self Support”** section



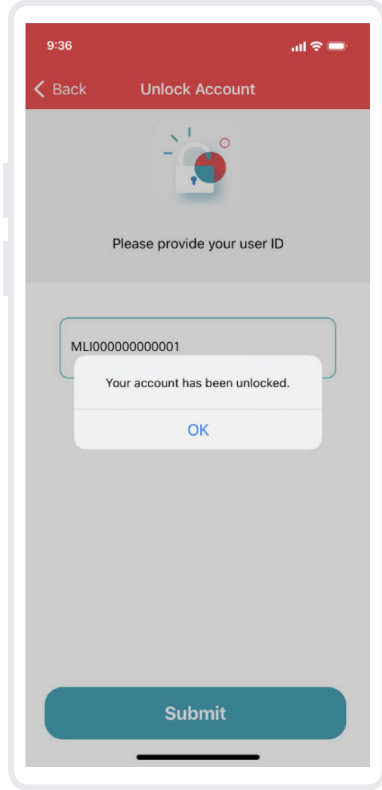
Choose the **“Unlock Account”** option to proceed



Key in your **User ID**



Check your registered email with MyMed for the **temporary password**



Should you encounter any issues or require further assistance, kindly contact MiCare 24/7 Hotline at **1300 88 0100**.