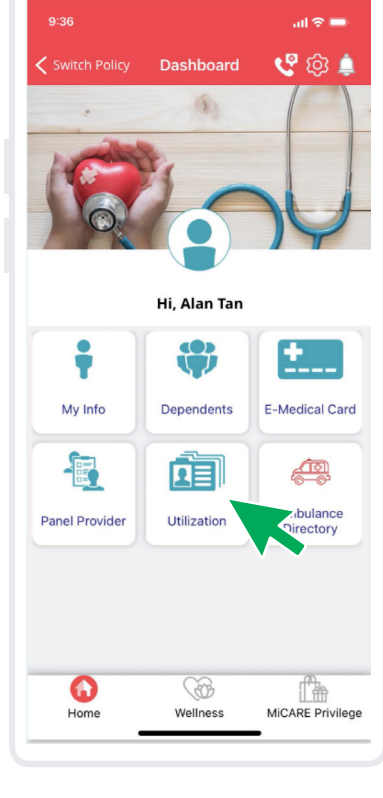


MyMed Mobile Guide: Tracking Inpatient Guarantee Letter (GL)

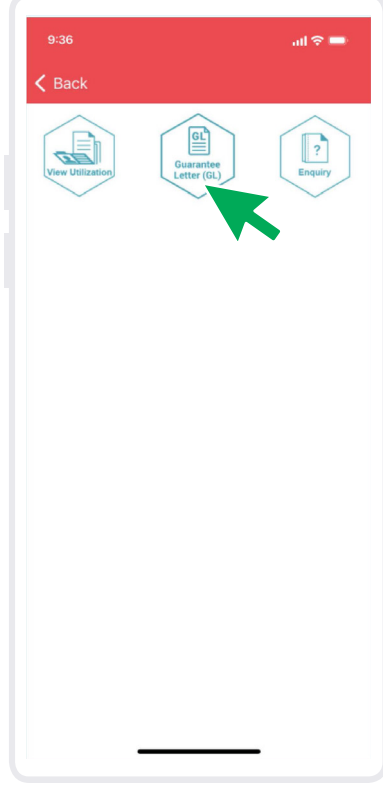
Step 1

Log in to your MyMed app and locate the **“Utilization”** section



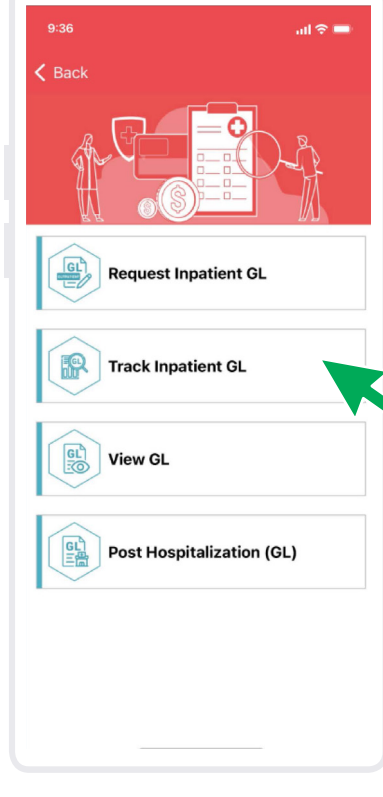
Step 2

Click on **“Guarantee Letter (GL)”**



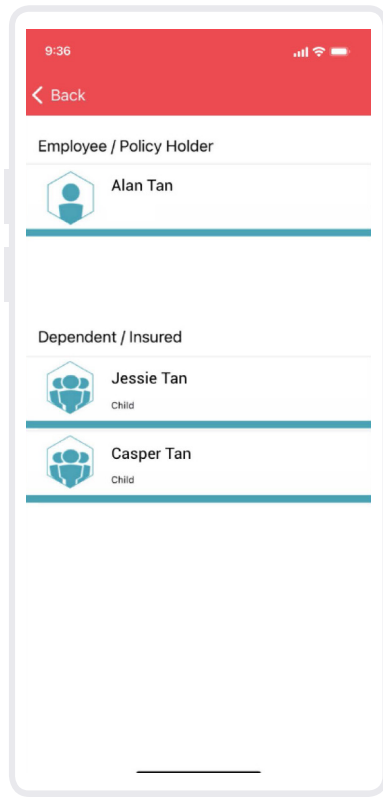
Step 3

Select **“Track Inpatient GL”**



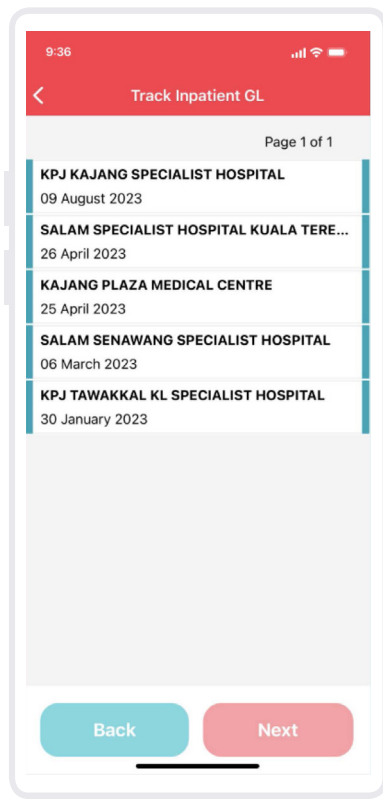
Step 4

Choose the **policyholder** who is requesting the GL



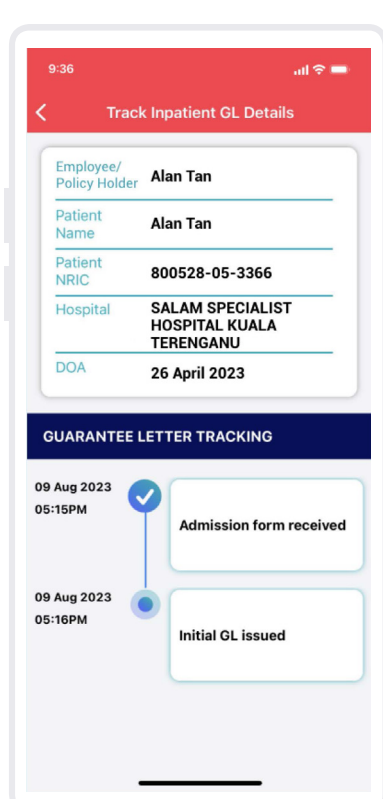
Step 5

Select the requested **Hospital** and the **Date**



Step 6

Your GL request now is **in motion**



Should you encounter any issues or require further assistance, kindly contact MiCare 24/7 Hotline at **1300 88 0100**.