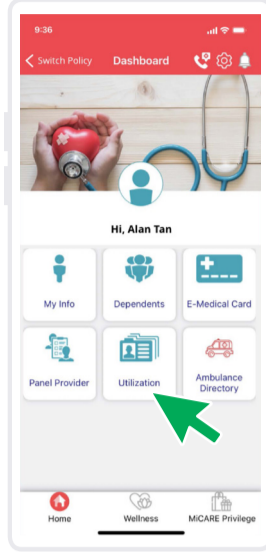


MyMed Mobile Guide: Requesting Inpatient Guarantee Letter (GL)

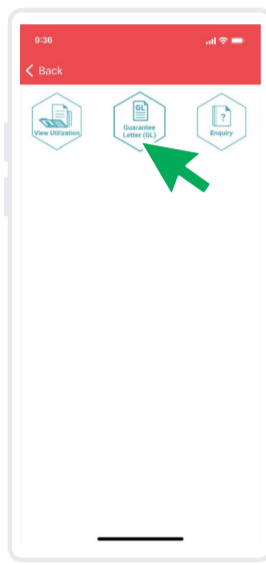
Step 1 


Log in to your MyMed app and locate the **“Utilization”** section



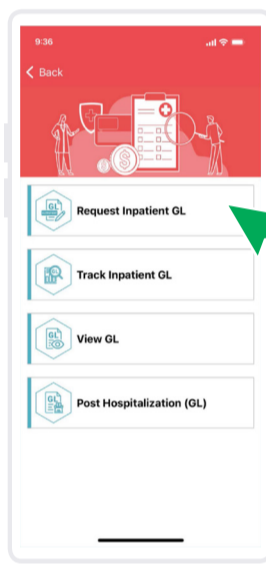
Step 2 

Click on **“Guarantee Letter (GL)”**



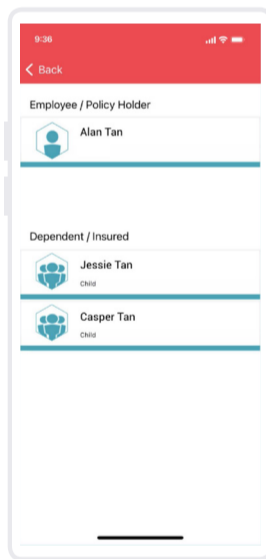
Step 3 

Select **“Request Inpatient GL”**



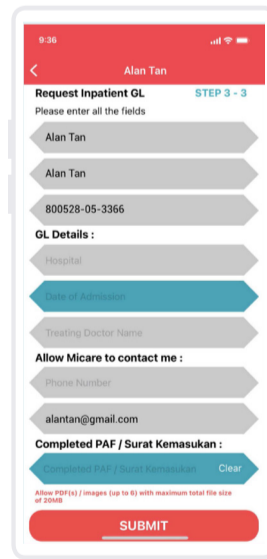
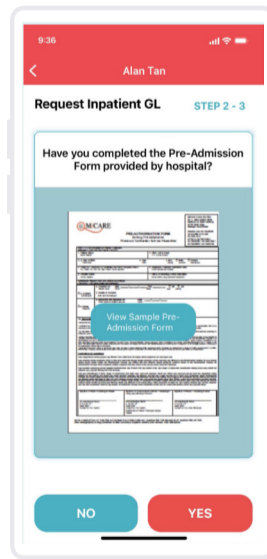
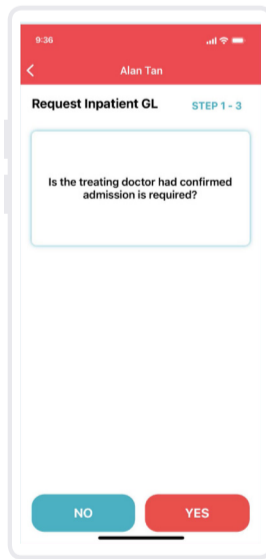
Step 4 

Choose the **policyholder** who is requesting the GL



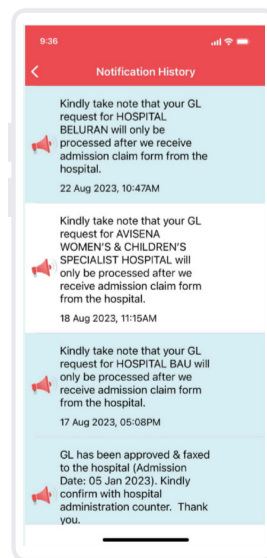
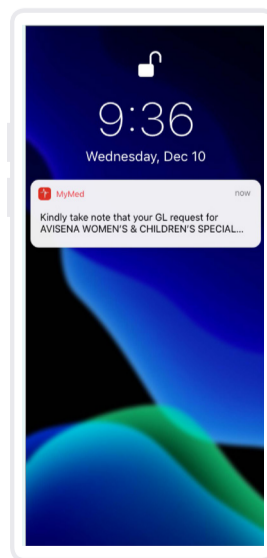
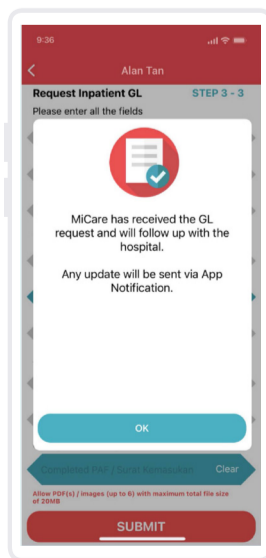
Step 5 

Follow the step-by-step guide to **fill up** the GL request



Step 6 

Once submitted, you will receive **notification** or you can track the progress under **“Track Inpatient GL”** in the app



Should you encounter any issues or require further assistance, kindly contact MiCare 24/7 Hotline at **1300 88 0100**.