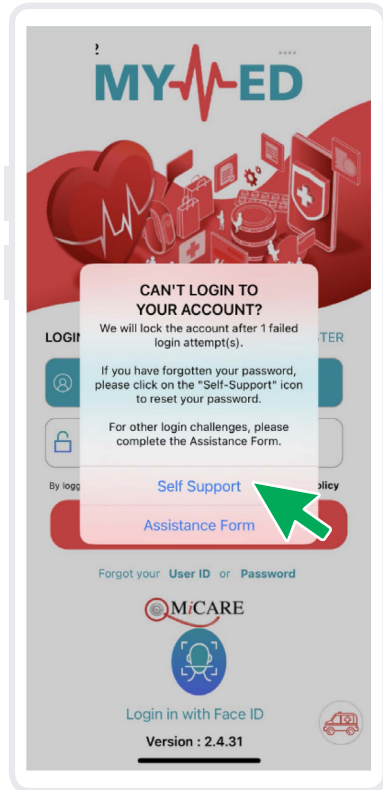


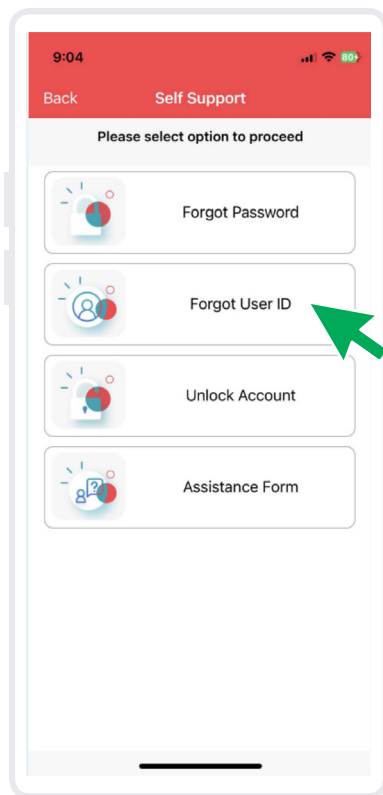
# MyMed Mobile Guide: **Forgot User ID**



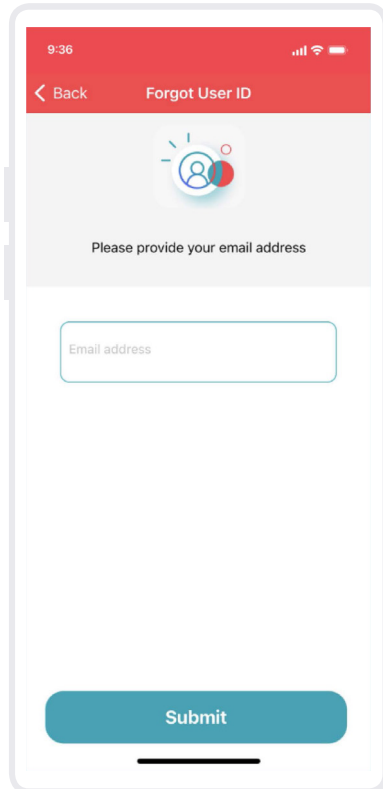
Open the app and navigate to the **“Self Support”** section



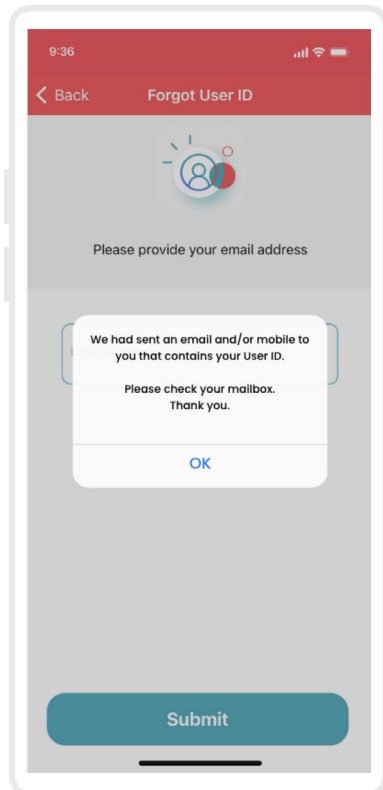
Choose the **“Forgot User ID”** option to proceed



Enter the **email registered** with your MyMed App



You will **receive an email** containing your forgotten User ID



Should you encounter any issues or require further assistance, kindly contact MiCare 24/7 Hotline at **1300 88 0100**.