Manulife

MyMed Mobile Guide: Forgot User ID



Open the app and navigate to the **"Self Support"** section



Choose the "Forgot User ID" option to proceed



Step 2	Enter the email registered with your MyMed App
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	Submit
Step 4	You will receive an email containing your forgotten User ID
	9:36l ♥ ■ ♦ Back Forgot User ID Please provide your email address
	We had sent an email and/or mobile to you that contains your User ID. Please check your mailbox. Thank you.
	Submit



Should you encounter any issues or require further assistance, kindly contact MiCare 24/7 Hotline at **1300 88 0100**.

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